MARKET SNAPSHOT: TRENDS IN THE HOTEL AND TOURISM INDUSTRY

Dakar, Senegal



December 2023

DESTINATION PROFILE

* SENEGAL

Senegal holds a prominent role in West Africa, benefitting from political **stability** and, since 2012, experiencing robust **economic growth**, strengthen its status as the **second-largest economy** in the West African Economic and Monetary Union (WAEMU).

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ECONOMY

- From 2014 to 2019, Senegal maintained an **average annual growth of +6%**, supported by reforms in agriculture, industry and the tertiary sector.
- In 2021, the Senegalese economy rebounded, surpassing its pre-Covid-19 level and resuming its upward trajectory. The GDP growth was +6.1% in 2021 and +4.8% in 2022, exceeding the +4.6% recorded in 2019.
- The outlook for the medium term looks promising, especially with the anticipated arrival of hydrocarbons by 2024 (Greater Tortue Ahmeyim (GTA) project in Saint-Louis).

- Population: 16,8 millions (2021)
- Area: 196,722 km²
 - Political and economic capital: Dakar
- GDP growth: 2012 2022 CAGR: +5.1%
- Inflation 2022: 4% (-2.5 pts vs 2021)
- 2023 growth forecast: 10.1%



POLITICAL SITUATION

- Senegal enjoys long-standing socio-political stability.
- The country plays a key diplomatic role in resolving military crises and in sub-regional politics.
- As the upcoming presidential election, slated for February 2024, approaches within a three-month timeframe, political tensions are intensifying. The conviction of prominent opposition figure Ousmane Sonko in June 2023 resulted in widespread and violent demonstrations across the country.

- Transport services in Dakar have significantly improved with the opening of the Dakar to Diamniadio rail line in December 2020. An extension to the airport is planned for 2024.
- The airport is currently undergoing expansion with the goal of accommodating 10 million passengers by 2025.
- Public projects such as PUDC and Promovilles, designed to promote territorial equity, are playing a crucial role in achieving nationwide coverage.
- The **urban hub of Diamniadio** is continuing its development as a "**Smart City**" to accommodate new activities.



DESTINATION PROFILE



DAKAR

Dakar, serving as Senegal's administrative, political, and economic nucleus, plays a **pivotal role** in the country's development. **Continuously evolving**, the city has transformed into a **lively and dynamic metropolis**, enriched by a **unique cultural identity**.

A STRATEGIC GATEWAY

- Located at the crossroads of the main maritime trade routes between Africa, Europe and the Americas, and the 3rd largest port in West Africa after Lagos and Abidjan, Dakar is a major commercial hub in West Africa.
- Dakar is also an economic hub of choice for the African or regional headquarters of international organizations, foreign companies and non-governmental organizations. The Senegalese capital has emerged as a secure alternative to Abidjan during tumultuous periods in Ivory Coast, and the institutions established there during that time persist to the present day.

- Region: Dakar
- Population: 1,2 millions (2023 estimate)
- Density: 10,331 inhabitants per km²
- Area: 12 100 ha
- Districts: 4 (Almadies, Dakar Plateau, Grand Dakar, Parcelles Assainies)



AN URBAN AND CULTURAL HUB

- Dakar, with its pleasant coastal living environment, is undergoing rapid and sometimes unregulated urbanization, leading in an unbalanced urban structure. Consequently, the development of Diamniadio seeks to relieve Dakar's congestion by relocating specific key institutions through new real estate projects, ultimately enhancing the attractiveness of the area.
- Dakar stands as a vibrant artistic center, characterized by its cultural appeal, highlighted by globally recognized events like the Biennale of Contemporary African Art and Fashion Week.



DEVELOPMENT OPPORTUNITIES

- Urban development and infrastructures: (1)
 Extension of the BRT line between
 Guédiawaye and Dakar scheduled for 2024.
 (2) Start of work on the Dakar-Tivaouane-Saint-Louis freeway in 2023 to handle the increase in traffic linked to hydrocarbon development.
- Dakar tourism projects under the 2nd phase of the Plan Sénégal Émergent: (1) promotion of cultural tourism, (2) development of seaside resorts along the Dakar coast, and (3) investment in staff training to guarantee a quality tourism experience.



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A GROWING TOURIST ACTIVITY

- Dakar plays an essential role in the Senegalese leisure tourism through ٠ iconic sites such as Gorée Island, focusing on memory tourism.
- Dakar is also a major destination for business and MICE* tourism, thanks ٠ to its position as the gateway to West Africa and its economic growth. The city is reinforcing its status as a MICE hub thanks to the recent infrastructure developments at Diamniadio, offering the possibility of hosting major events.
- In parallel, Dakar's rise as a cultural and artistic hub in the sub-region fuels ٠ the hosting of events such as the Dakar Biennale and the Chanel fashion show (12/6/22), generating significant international tourist activity in the city.

- Dakar is enhancing its status as a strategic air hub, providing extensive connectivity to Europe and the United States. This expansion strengthens the city's position as a **crucial hub** in the sub-region.
- In response to this growing activity in both the business and leisure sectors, the development of projects is constant, extending also to the intermediate zones between the urban hubs.
- This dynamism clearly attests to Dakar's attractiveness while also emphasizing the need for a new infrastructure offering.

* Meetings, Incentives, Conferences, and Exhibitions



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A STRUCTURING HOTEL MARKET

HOTEL SUPPLY

- The Senegalese hotel market comprises approximately 250 hotels, with Dakar representing 25%. Around 2,232 rooms (distributed among 14 hotels) stand out, meeting international quality standards.
- The mid-range segment significantly dominates this benchmark hotel offering (45%), while the economy segment is less represented (14%). Currently, the Plateau district concentrates most available rooms in Dakar's benchmark market.
- Enhancing this selection are standalone "lifestyle" boutique hotels, primarily situated in the upscale segment, such as Seku-bi, The Palms Luxury Boutique Hotel, La Résidence, Le Boma, etc..

By 2029, the **reference hotel market** should experience a **notable increase** of approximately 20% (applied materialization rate) in its number of rooms, particularly in the **upscale and mid-range segments**.

The Almadies area has the highest number of planned rooms.

Flagship projects – estimated openning date:

- Golden Tulip (118 rooms) in the Plateau district 2024;
- Yaas Hôtel Dakar République (70 rooms) in the Plateau district -2024/25;
- Two hotel projects in the Almadies district: a Sheraton and an Aloft (250 and 150 rooms respectively) 2026.

HOTEL DEMAND

- **Business customers** account for **most of the demand.** They are complemented by MICE and corporate customers.
- Leisure clientele, although growing, remains limited. This demand is driven either by large-scale public events, or by tourists in transit who stay in the city for a night before heading off to another destination. There has also been a significant increase in the number of weekend and evening stays by domestic guests, who are eager to take advantage of the hotel's restaurant and pool facilities.
- The pre-Covid period was marked by a strengthening of hotel performance; the health crisis led to a drastic drop in performance between 2020 and 2021. A return in demand began at the end of 2021 and was reinforced in 2022 thanks to numerous events between Diamniadio and Dakar.
- Despite **strong business growth** in early 2023, a period of slowdown is anticipated in the second half of the year due to the tense political context and the presidential elections scheduled for February 2024.

In the short term, we anticipate a return to pre-pandemic demand (2019 levels) by 2024, punctuated by major events (Biennale, Dakar YOG in 2026). However, despite an **increase in the number of overnight stays**, the arrival of new offers should keep the average occupancy rate stable.

In the long term, the international business clientele will continue to be predominant, while the expansion of regional business clientele will contribute to the overall growth of tourism activity. Dakar's cultural richness and historical heritage should also boost demand.

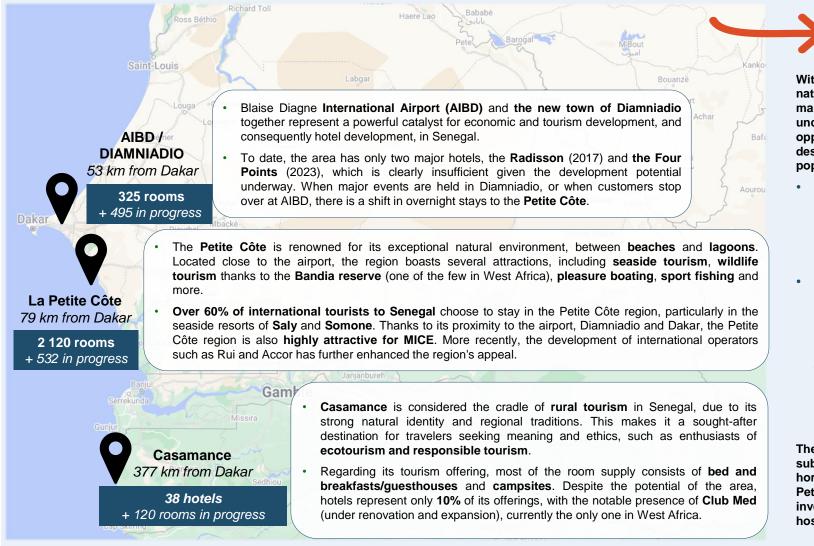
The GTA oil project is expected to influence **long-stay demand** in Dakar, but most of this demand is likely to pass through the city before heading for Saint-Louis.



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EMERGING TOURIST DESTINATIONS



With a growing tourist demand, both nationally and internationally, and a marked interest in more unconventional tourism, opportunities are emerging for destinations that have been less popular until now:

- Saint-Louis, just a few hours' drive from Dakar, offers travelers a rich immersion in history, with its beautifully preserved colonial architecture, lively festivals and unique ambiance;
- Located approximately 3 hours by car from Dakar, the Siné Saloum region offers an authentic immersion in pristine nature. featuring picturesque coastal landscapes, traditional villages, and diverse fishina wildlife. Far from the urban hustle and bustle, this area provides a peaceful and culturally rich experience.

These destinations highlight the substantial potential of new tourist horizons outside Dakar and the Petite Côte, presenting promising investment opportunities for the hospitality sector.



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